



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IFW 3627

Applicant
PATENT & TRADEMARK OFFICE
METHODS

Mark Angel et al.

DISTRIBUTED CUSTOMER RELATIONSHIP MANAGEMENT SYSTEMS AND
METHODS

Docket No.: 1546.013US1
Filed: February 21, 2002
Examiner: Andrew J. Fischer

Serial No.: 10/081,125, 13
Due Date: September 14, 2006
Group Art Unit: 3627

MS Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

- ☒ Return postcard.
- ☒ Amendment and Response (24 pgs.).

If not provided for in a separate paper filed herewith, Please consider this a **PETITION FOR EXTENSION OF TIME** for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
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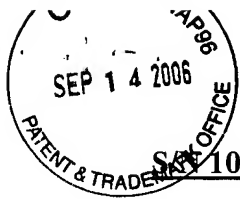
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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 12 day of September, 2006.

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Name

Suneel Arora
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SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
(GENERAL)



Serial No. 10/081,125

PATENT

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Applicant:	Mark Angel et al.	Examiner:	Andrew J. Fischer
Serial No.:	10/081,125	Group Art Unit:	3627
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Title:	DISTRIBUTED CUSTOMER RELATIONSHIP MANAGEMENT SYSTEMS AND METHODS		

AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

This responds to the Office Action dated on June 13, 2006. Please amend the above-identified patent application as follows.